

Dear Colleague

OUTSOURCING OF SOFT FACILITIES MANAGEMENT SERVICES IN NHS SCOTLAND

The provision of soft facilities management services such as cleaning and catering play a key role in the delivery of clinical services in NHS Scotland. The Scottish Government believe that NHS Scotland should therefore be responsible for the direct delivery of these services wherever possible. Accordingly the Cabinet Secretary has announced that all cleaning, catering and clinically related soft facilities management services in NHS Scotland clinical premises are to be exempt from contracting out in future schemes whether funded through Public Private Partnerships (PPPs) or not.

This guidance supersedes guidance with respect to the decision to include or exclude services from PPP procurement. The relevant HDLs are [HDL \(2003\) 50](#) and [HDL \(2004\) 18](#). [HDL \(2006\) 10](#) remains relevant in so far as it relates to hard facilities management services and Staff Governance.

Any existing contracts for the provision of such services are not affected by this guidance.

Action

NHS Boards should implement this guidance with immediate effect.

Yours sincerely



John Matheson

Director of Health Finance

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Addresses

For action

Chief Executives NHS Boards

For information

Chief Executives NHS Special
Boards and NHS National Services
Scotland

Chief Executive, Health Facilities
Scotland

Human Resources Directors

Finance Directors

Medical Directors

Members, Scottish Partnership
Forum

Members, Scottish Workforce Action
Group

Enquires to:

Norman Kinnear
St Andrew's House
Regent Road
Edinburgh EH1 3DG

Tel: 0131-244 2786

Fax: 0131-244 2323

norman.kinnear@scotland.gsi.gov.uk

Jacqui Jones
St Andrew's House
Regent Road
Edinburgh EH1 3DG

Jacqui.jones@scotland.gsi.gov.uk

Tel 0131 244 2493

<http://www.scotland.gov.uk>