



**IMMEDIATE MESSAGE TO:**

1. Directors of Pharmacy
2. Medical Directors NHS Boards

13 November 2024

Dear healthcare professional,

**Company led medicines recall - CLMR(24)A/01: Leeds Trading Company LTC Ltd T/A LTC Healthcare, EXS Delay Spray Plu**

Please see the attached drug alert for onward transmission as below.

Could all Directors of Pharmacy please forward this alert to:

- Community Pharmacists
- Hospital Pharmacists
- Primary Care Pharmacists

Please could Medical Directors forward this alert to:

- General Practitioners
- Accident & Emergency Departments
- Directors of Public Health
- Relevant Clinics
- Chief Executives of NHS Board

Thank you for your co-operation.

Yours sincerely



# **Company led medicines recall: Leeds Trading Company LTC Ltd T/A LTC Healthcare, EXS Delay Spray Plus, CLMR(24)A/01**

LTC Healthcare has informed the MHRA that they have been selling a medicinal product containing lidocaine without authorisation from the MHRA.

---

From: **Medicines and Healthcare products Regulatory Agency**

**(/government/organisations/medicines-and-healthcare-products-regulatory-agency)**

Published 13 November 2024

Message type: **Medicines recall/notification (/drug-device-alerts?alert\_type%5B%5D=medicines-recall-notification)**

Medical specialty: **General practice (/drug-device-alerts?medical\_specialism%5B%5D=general-practice), Pharmacy (/drug-device-alerts?medical\_specialism%5B%5D=pharmacy)**

Issued: **13 November 2024**

## Contents

- CLMR Number
- DMRC Reference Number
- Company name
- EXS Delay Spray Plus

- Brief Description of Problem
- Advice for healthcare professionals, wholesalers and retailers
- Advice for patients
- Company Contact for medical information enquiries
- Company Contact for stock enquiries

## CLMR Number

CLMR (24)A/01

## DMRC Reference Number

DMRC-33805417

## Company name

Leeds Trading Company LTC Ltd T/A LTC Healthcare

## EXS Delay Spray Plus

Product Name	Batch Number	Expiry Date	Pack Size	Date Distr
EXS Delay Spray Plus	DS29011024	01/2027	50ml	04/20
EXS Delay Spray Plus	DS24081023	08/2026	50ml	11/20

## Brief Description of Problem

LTC Healthcare has informed the MHRA that they have been selling a medicinal product containing lidocaine without authorisation from the MHRA. This recall is to provide information to customers who may use or have used the product and to provide mitigation of any further supply of a product without the appropriate authorisation.

EXS Delay Spray Plus is being sold as a spray to delay ejaculation.

There is limited information on the quantity of lidocaine present in EXS Delay Spray Plus, therefore as a precautionary measure the product is being recalled on safety grounds, noting the product has not undergone the appropriate assessments related to safety, quality and efficacy. The company's investigation is on-going and all remaining stock of the product should be returned to the company directly.

## **Advice for healthcare professionals, wholesalers and retailers:**

- Stop supplying the batches above immediately. Quarantine all remaining stock and liaise with LTC Healthcare on the return process.
- This recall is being issued as a company-led medicines recall as LTC Healthcare has traceability of direct sales and will also contact distributors that have been provided the affected products onwards to customers to initiate recall action.

## **Advice for patients:**

- Stop using the product immediately. Contact the company where you purchased the product from for details of their returns process.
- EXS Delay Spray Plus has not been assessed for quality, safety or efficacy, therefore the released batches are being recalled.

Patients who experience adverse reactions or have any questions about the medication should seek medical attention. Any suspected adverse reactions and any suspected defects should also

be reported via the [MHRA Yellow Card scheme](https://yellowcard.mhra.gov.uk/) (<https://yellowcard.mhra.gov.uk/>).

## **Company Contact for medical information enquiries**

For medical information enquiries, please contact Andy Taylor, Managing Director:

Email: [andy@ltchealthcare.co.uk](mailto:andy@ltchealthcare.co.uk)

Telephone: 01423 326687

## **Company Contact for stock enquiries**

For stock information enquiries, please contact Andy Taylor, Managing Director:

Email: [andy@ltchealthcare.co.uk](mailto:andy@ltchealthcare.co.uk)

Telephone: 01423 326687

Published 13 November 2024