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20 December 2011

IMMEDIATE MESSAGE TO:

1. Directors of Pharmacy
2. Chief Pharmacists NHS Boards
3. Hospital Pharmacy Managers
4. Medical Directors NHS Boards
5. Chief Executives NHS Boards

Dear Healthcare Professional,

**COMPANY LED ALERT GLUCOSE 5% IV INFUSION – BAXTER HEALTHCARE LIMITED
URGENT**

Please see the attached company led drug alert for onward transmission as below.
Please could all Directors of Pharmacy forward this alert to:-

- Hospital Pharmacists
- Chief Pharmacists to forward on to Medicines Information Pharmacists

1. Please could Medical Directors forward this alert to:-

- Accident & Emergency Departments
- General Practitioners
- Directors of Public Health
- Relevant Clinics
- Chief Executives of NHS Board

Thank you for your co-operation.

Yours sincerely

IRENE FAZAKERLEY
Pharmacy and Medicines Division

Supplementary notice from MHRA DMRC faxed to NHS contacts on 20 December 2011. This has been published on the MHRA website as a company-led recall notice.

CLDA Number	CLDA(11)A/19
MDR Number	MDR 7-11/11
Company Name	Baxter Healthcare Limited
Product Description	Glucose 5% IV Infusion 500ml Viaflo
Marketing Authorisation number	PL00116/0335
Batch Number/ Expiry	11I07E0T
Brief Description of Problem	Two bags have been found to contain paper. Recipients are requested to stop using this batch and return to Baxter for credit
Company Contact for stock enquiries	<p>England, Scotland and Wales – Baxter Customer Service Tel: 01635 206060 Email: serviceCS@baxter.com</p> <p>Northern Ireland – Baxter Customer Service Tel: 02890 777800 Email: customer_orders_belfast@baxter.com</p>
Company Contact for medical information enquiries	Surecall Baxter Medical Information Tel: 01635 206345
Company Website	www.baxterhealthcare.co.uk