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**IMMEDIATE MESSAGE TO:**

1. Directors of Pharmacy
2. Chief Pharmacists NHS Boards
3. Hospital Pharmacy Managers
4. Medical Directors NHS Boards
5. Chief Executives NHS Boards



13 December 2013

Dear Healthcare Professional,

**DRUG ALERT CLASS 2 no.30 2013 – action within 48 hours**

Please see the attached drug alert for onward transmission as below.  
Could all Directors of Pharmacy please forward this alert to:-

- Community Pharmacists
- Hospital Pharmacists
- Chief Pharmacists to forward on to Medicines Information Pharmacists

1. Please could Medical Directors forward this alert to:-

- General Practitioners
- Accident & Emergency Departments
- Directors of Public Health
- Relevant Clinics
- Chief Executives of NHS Board

Thank you for your co-operation.

Yours sincerely

**IRENE FAZAKERLEY**  
Finance, e-Health and Pharmaceuticals Directorate

# **DRUG ALERT**

## **CLASS 2 MEDICINES RECALL**

**Action Within 48 Hours  
Patient Level Recall**

Date: 13 December 2013

EL (13)A/30

Our Ref: MDR 47-11/13

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Dear Healthcare Professional,

### **Novartis Consumer Health UK Ltd**

<b>Tixylix Toddler Syrup 100ml (Glycerol)</b>	<b>PL 00030/0150</b>
<b>Tixylix Toddler Syrup 150ml (Glycerol)</b>	<b>PL 00030/0150</b>
<b>Tixylix Baby Syrup 100ml (Glycerol)</b>	<b>PL 00030/0150</b>
<b>Tixylix Blackcurrant Flavour Syrup 100ml (Glycerol)</b>	<b>PL 00030/0150</b>
<b>Tixylix Chesty Cough 100ml (Guaifenesin)</b>	<b>PL 00030/0082</b>

Novartis Consumer Health UK Ltd have been alerted to a potential manufacturing fault with the tamper seal on some Tixylix® liquid medicines which might result in small pieces of plastic being found in the medicine. This potential defect only affects specific batches of Tixylix manufactured from Oct 2012 onwards and as a precautionary measure these batches are being recalled to patient level. The specific batches subject to recall are listed on pages 2 and 3.

No evidence of defective product has been identified in the market, and there have been no reports of adverse events.

Pharmacists and retailers are asked to quarantine all unexpired stock of the product and return it to their original supplier for credit

Consumers are asked to contact Novartis Consumer Health on 0800 854 100 or [tixylix.co.uk](http://tixylix.co.uk) for details on how to return product.

For medical information queries and questions relating to the recall, please contact Novartis Consumer Health on 0800 854 100.

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As the majority of these products are GSL medicines, this notification will be supported by press notifications by the marketing authorisation holder and the MHRA.

Recipients of this Drug Alert should bring it to the attention of relevant contacts by copy of this letter. Local area teams are asked to forward this to relevant clinics, general practitioners and community pharmacists for information.

Yours faithfully

Adam Burgess

**Defective Medicines Report Centre**  
**151 Buckingham Palace Road**  
**London**  
**SW1W 9SZ**  
**Telephone +44 (0)20 3080 6574**

**Affected batches**

**Tixylix Chesty Cough 100ml**

<b>Batch Number</b>	<b>Expiry Date</b>	<b>Pack Size</b>	<b>First Distributed</b>
1RR	01/08/15	1 x 100ml	26/02/2013
1TT	01/05/16	1 x 100ml	25/11/2013
2RR	01/08/15	1 x 100ml	26/02/2013

**Tixylix Toddler Syrup 100ml**

<b>Batch Number</b>	<b>Expiry Date</b>	<b>Pack Size</b>	<b>First Distributed</b>
10SS2	01/02/16	1 x 100ml	14/06/2013
11SS	01/02/16	1 x 100ml	17/06/2013
12RR	01/11/15	1 x 100ml	13/02/2013
13RR	01/11/15	1 x 100ml	08/03/2013
13RR2	01/11/15	1 x 100ml	16/04/2013
1RR	01/09/15	1 x 100ml	27/11/2012
1TT	01/02/16	1 x 100ml	27/08/2013
2RR	01/09/15	1 x 100ml	29/11/2012
2VV	01/06/16	1 x 100ml	15/10/2013
3RR	01/09/15	1 x 100ml	26/11/2012
4RR	01/09/15	1 x 100ml	03/12/2012
4VV	01/06/16	1 x 100ml	05/11/2013
5RR	01/09/15	1 x 100ml	19/12/2012
5VV	01/06/16	1 x 100ml	21/11/2013
6RR	01/09/15	1 x 100ml	18/12/2012
6VV	01/06/16	1 x 100ml	23/09/2013
7RR	01/09/15	1 x 100ml	11/01/2013
7RR2	01/09/15	1 x 100ml	10/01/2013
7VV	01/06/16	1 x 100ml	26/11/2013
8RR	01/10/15	1 x 100ml	14/02/2013
9RR	01/10/15	1 x 100ml	29/01/2013
9SS	01/02/16	1 x 100ml	30/09/2013

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### Tixylix Toddler Syrup 150ml

Batch Number	Expiry Date	Pack Size	First Distributed
12SS	01/02/16	1 x 150ml	19/09/2013
14RR	01/11/15	1 x 150ml	01/03/2013

### Tixylix Baby Syrup 100ml

Batch Number	Expiry Date	Pack Size	First Distributed
10RR	01/11/15	1 x 100ml	31/01/2013
11RR	01/11/15	1 x 100ml	04/02/2013
1SS	01/11/15	1 x 100ml	05/03/2013
2SS	01/12/15	1 x 100ml	29/05/2013
2TT	01/02/16	1 x 100ml	17/10/2013
8SS2	01/01/16	1 x 100ml	01/10/2013
8VV	01/06/16	1 x 100ml	22/11/2013

### Tixylix Blackcurrant Flavour Syrup 100ml

Batch Number	Expiry Date	Pack Size	First Distributed
1VV	01/06/16	1 x 100ml	15/10/2013
3VV	01/07/16	1 x 100ml	12/09/2013
3VV2	01/06/16	1 x 100ml	07/08/2013