

Healthcare Quality and Strategy Directorate  
Pharmacy and Medicines Division

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**IMMEDIATE MESSAGE TO:**

1. Directors of Pharmacy
2. Chief Pharmacists NHS Boards
3. Hospital Pharmacy Managers
4. Medical Directors NHS Boards
5. Chief Executives NHS Boards



22 September 15 2015

Dear Healthcare Professional,

**DRUG ALERT CLASS 2 no 8 2015 – Action within 48 hours**

Please see the attached drug alert for onward transmission as below.  
Could all Directors of Pharmacy please forward this alert to:-

- Community Pharmacists
- Hospital Pharmacists
- Chief Pharmacists to forward on to Medicines Information Pharmacists

Please could Medical Directors forward this alert to:-

- General Practitioners
- Accident & Emergency Departments
- Directors of Public Health
- Relevant Clinics
- Chief Executives of NHS Board

Thank you for your co-operation.

Yours sincerely

**IRENE FAZAKERLEY**  
Healthcare Quality and Strategy Directorate

# **DRUG ALERT**

## **CLASS 2 MEDICINES RECALL**

**Action Within 48 Hours  
Pharmacy Level Recall**

Date: 21 September 2015

EL (15)A/08

Our Ref: MDR 58-08/15

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Dear Healthcare Professional,

### **Allergan Limited**

#### **Lacri-Lube Eye Ointment, 5g and 3.5g pack sizes**

**PL 00426/0041**

Allergan Limited is recalling specific batches of Lacri-Lube Eye Ointment, please see batch details in the Appendix. This is because a small number of complaints have been received about the incidence of small black particles which have been found on or around the nozzle of the tube. The black particles originate from the inside of the cap and are formed when the cap is overtightened on the nozzle during manufacture of the tube. The particles may be introduced into the product at point of administration and may, therefore, get into the eye.

Remaining stock of the affected batches should be quarantined and returned to the original supplier. This issue is likely to result in a shortage of the product on the UK market. Unaffected stock is expected to be available by late November 2015 but it is unlikely that supply will return to normal until Q1 2016. For stock enquiries, please contact Allergan Customer Services on 0800 3767975 and choose option 2; email [CS\\_UKI\\_Pharma@allergan.com](mailto:CS_UKI_Pharma@allergan.com)

For medical information enquiries, please contact Allergan Medical Information on 01628 494026; email [UK\\_Medinfo@allergan.com](mailto:UK_Medinfo@allergan.com)

Recipients of this Drug Alert should bring it to the attention of relevant contacts by copy of this letter. Local area teams are asked to forward this to relevant clinics and community pharmacists.

Yours faithfully

Alison Bunce

**Pharmaceutical Assessor  
Defective Medicines Report Centre  
151 Buckingham Palace Road  
London  
SW1W 9SZ  
Telephone +44 (0)20 3080 6574**

Date: 21 September 2015

EL (15) A/08

Our ref: MDR 58-08/15

## Appendix: Batches of Lacri-lube 5g and 3.5g being recalled

Batch Number	Expiry date	Pack size	Date of first distribution
84663	Apr-2017	5g	11.06.2014
84709	Apr-2017	5g	03.07.2014
84822	Apr-2017	5g	03.07.2014
84910	May-2017	5g	29.07.2014
84921	May-2017	5g	31.07.2014
84988	May-2017	5g	13.08.2014
85052	May-2017	5g	15.08.2014
85086	May-2017	5g	28.08.2014
86067	Aug-2017	5g	11.12.2014
86066	Aug-2017	5g	22.12.2014
86075	Aug-2017	5g	12.01.2015
86124	Aug-2017	5g	12.01.2015
86288	Sep-2017	5g	02.02.2015
86400	Sep-2017	5g	13.02.2015
86455	Sep-2017	5g	20.02.2015
86668	Oct-2017	5g	25.02.2015
86669	Oct-2017	5g	25.02.2015
86673	Oct-2017	5g	10.03.2015
86722	Oct-2017	5g	25.03.2015
86857	Oct-2017	5g	23.02.2015
86872	Oct-2017	5g	09.04.2015
86893	Nov-2017	5g	13.04.2015
86901	Nov-2017	5g	22.04.2015
86935	Nov-2017	5g	01.05.2015
85276	Jun-2017	5g	28.08.2014
85413	Jun-2017	5g	08.10.2014
85595	Jul-2017	5g	22.10.2014
85612	Jul-2017	5g	04.11.2014
85705	Jul-2017	5g	25.11.2014
85889	Aug-2017	5g	02.12.2014
85969	Aug-2017	5g	03.12.2014
84830	Apr-2017	3.5g	06.10.2014
84930	May-2017	3.5g	17.10.2014
85346	Jun-2017	3.5g	03.11.2014
85428	Jun-2017	3.5g	18.11.2014
85579	Jul-2017	3.5g	01.12.2014

85621	Jul-2017	3.5g	17.12.2014
85706	Jul-2017	3.5g	29.12.2014
85883	Aug-2017	3.5g	13.01.2015
85958	Aug-2017	3.5g	27.01.2015
85971	Aug-2017	3.5g	25.02.2015
86487	Sep-2017	3.5g	10.03.2015
86598	Oct-2017	3.5g	23.03.2015
86677	Oct-2017	3.5g	08.04.2015
86729	Oct-2017	3.5g	20.04.2015
87160	Dec-2017	3.5g	06.05.2015
87256	Dec-2017	3.5g	08.04.2015
87491	Jan-2018	3.5g	10.07.2015
87803	Feb-2018	3.5g	03.06.2015
88541	Apr-2018	3.5g	09.07.2015