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IMMEDIATE MESSAGE TO:

1. Directors of Pharmacy
2. Medical Directors NHS Boards

18 November 2019

Dear Healthcare Professional,

**DRUG ALERT CLASS 3 MEDICINES RECALL NO 35 2019 ACTION WITHIN 5 DAYS
ACCORD-UK LTD FOLIC ACID TABLETS BP 5MG**

Please see the attached drug alert for onward transmission as below.

Could all Directors of Pharmacy please forward this alert to:-

- Community Pharmacists
- Hospital Pharmacists
- Primary Care Pharmacists

Please could Medical Directors forward this alert to:-

- General Practitioners
- Accident & Emergency Departments
- Directors of Public Health
- Relevant Clinics
- Chief Executives of NHS Board

Thank you for your co-operation.

Yours sincerely

IRENE FAZAKERLEY
Medicines Policy Team



DRUG ALERT

CLASS 3 MEDICINES RECALL

Action Within 5 Days
Pharmacy, Wholesale Level Recall

Date: 18 November 2019

EL (19)A/35

Our Ref: MDR 043-11/19

Dear Healthcare Professional,

Accord-UK Ltd

Folic Acid Tablets BP 5mg

PL 0142/5522

Batch Number	Expiry Date	Pack Size	First Distributed
HU57	January 2021	28	26 March 2019

Brief description of the problem

Accord-UK Ltd has informed us of an issue related to decommissioning of the above batch. Upon decommissioning at the pharmacy, there have been reports stating that when scanning the serialised 2D code, the status of packs may report as 'EXPORT.' Although there is no risk to product quality, any remaining stock should be quarantined and returned.

Advice for Healthcare Professionals and Wholesalers

Stop supplying the batch listed above immediately. Quarantine all remaining stock and return it to your supplier using your supplier's approved process.

Company contacts for further information

For stock control enquiries please contact Accord-UK Ltd Customer Services Team on 0800 373573.

For medical information enquiries please contact Accord-UK Ltd Medical Information Department on 01271 385257.

Recipients of this Drug Alert should bring it to the attention of relevant contacts by copy of this letter. NHS regional teams are asked to forward this to community pharmacists and dispensing general practitioners for information.

Yours faithfully

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