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IMMEDIATE MESSAGE TO:

1. Directors of Pharmacy
2. Medical Directors NHS Boards

21 January 2025

Dear Healthcare Professional,

**DRUG ALERT CLASS 2 – No 3 2025 – CLASS 2 MEDICINES RECALL – ACTION
WITHIN 48 HOURS – BELL, SONS & CO (DRUGGISTS) LTD T/A BELLS HEALTHCARE
TESCO HEALTH DRY COUGH RELIEF 200ML, ASDA STRONG DRY TICKLY COUGH
200ML, ALMUS DRY COUGH RELIEF & BELLS DUAL ACTION DRY COUGH**

Please see drug alert for onward transmission as below

Could all Directors of Pharmacy please forward this alert to:-

- Community Pharmacists
- Hospital Pharmacists
- Primary Care Pharmacists

Please could Medical Directors arrange to forward this alert on to:-

- General Practitioners
- Accident & Emergency Departments
- Directors of Public Health
- Relevant Clinics
- Chief Executives of NHS Board

Thank you for your co-operation.

Yours sincerely

IRENE FAZAKERLEY
Medicines Policy Team



Medicines & Healthcare products
Regulatory Agency

MEDICINES RECALL

CLASS 2 MEDICINES RECALL

Action Within 48 hours
Pharmacy, Retailer & Wholesaler Level Recall

Date: 21 January 2025

EL (25)A/03

Our Ref: DMRC-34222471

Dear Healthcare Professional,

Bell, Sons & Co (Druggists) Ltd T/A Bells Healthcare

Tesco Health Dry Cough Relief 200ml

PL 03105/0076

SNOMED Code N/A

Batch No	Expiry Date	Pack Size	First Distributed
235B1	01/09/2025	200ml	Sep 2022
240C3	01/03/2026	200ml	Apr 2023
242C1	01/07/2026	200ml	Dec 2023
245C3	01/09/2026	200ml	Oct 2023

Asda Strong Dry Tickly Cough 200ml

PL 03105/0076

SNOMED Code N/A

Batch No	Expiry Date	Pack Size	First Distributed
236B1	01/12/2025	200ml	Feb 2023
240C2	01/03/2026	200ml	May 2023
243C1	01/08/2026	200ml	Aug 2023
245C2	01/09/2026	200ml	Oct 2023
246C1	01/11/2027	200ml	Dec 2023
247D1	01/02/2027	200ml	Mar 2024
248D1	01/04/2027	200ml	Jun 2024
250D1	01/07/2027	200ml	Nov 2024

Almus Dry Cough Relief

PL 03105/0076

SNOMED Code N/A

Batch No	Expiry Date	Pack Size	First Distributed
249D1	01/06/2027	200ml	Jul 2024



Medicines & Healthcare products Regulatory Agency

Bells Dual Action Dry Cough

PL 03105/0076

SNOMED Code N/A

Batch No	Expiry Date	Pack Size	First Distributed
237C1	01/01/2026	200ml	Feb 2023
238C1	01/01/2026	200ml	Oct 2023
239C1	01/01/2026	200ml	Feb 2023
242C2	01/07/2026	200ml	Oct 2024
243C2	01/08/2026	200ml	Dec 2023

Active Pharmaceutical Ingredient: dextromethorphan hydrobromide BP

Brief description of the problem

Bells Healthcare is recalling the listed batches of dextromethorphan hydrobromide BP containing products as a precautionary measure, due to foreign material detected in some bottles. The contamination was identified by a single customer complaint and the investigation and analysis remains ongoing. Bells Healthcare is taking precautionary action to recall the potentially impacted batches at Retail, Pharmacy and Wholesaler level and this issue may impact a number of different liveries, as listed in this notification.

Advice for healthcare professionals and retailers

Stop supplying the listed batches immediately. Quarantine all remaining stock and return it to your supplier using your supplier's approved process.

Advice for patients

No action is required by patients as this is a Pharmacy, Retailer and Wholesaler level recall. Patients should be vigilant for any visible contamination and contact a healthcare professional if they have any concerns related to the product.

Patients who experience adverse reactions or have any questions about the medication should seek medical attention. Any suspected adverse reactions should also be reported via the [MHRA Yellow Card scheme](#).

Further Information

For medical information enquiries please contact: Trevor Price, QPPV, trevor.price@bells-healthcare.com

For stock control enquiries please contact: Chris Bracken, chris.bracken@bells-healthcare.com

Recipients of this Medicines Recall should bring it to the attention of relevant contacts by copy of this notice. NHS regional teams are asked to forward this to community pharmacists and dispensing general practitioners for information.



Medicines & Healthcare products
Regulatory Agency

Yours faithfully

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