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IMMEDIATE MESSAGE TO:

1. Directors of Pharmacy
2. Medical Directors NHS Boards

4 March 2025

Dear Healthcare Professional,

DRUG ALERT CLASS 2 – No 10 2025 – CLASS 2 MEDICINES RECALL – ACTION WITHIN 48 HOURS – ASPAR PHARMACEUTICALS LTD – BOOTS PARACETAMOL 500MG TABLETS (16s)

Please see drug alert for onward transmission as below

Could all Directors of Pharmacy please forward this alert to:-

- Community Pharmacists
- Hospital Pharmacists
- Primary Care Pharmacists

Please could Medical Directors arrange to forward this alert on to:-

- General Practitioners
- Accident & Emergency Departments
- Directors of Public Health
- Relevant Clinics
- Chief Executives of NHS Board

Thank you for your co-operation.

Yours sincerely

IRENE FAZAKERLEY
Medicines Policy Team



MEDICINES RECALL

CLASS 2 MEDICINES RECALL, EL(25)A/10

Action within 48 hours

Issued 04 March 2025

Distribute to Retail/Pharmacy/Wholesaler Level

MARKETING AUTHORISATION HOLDER (MAH)

Aspar Pharmaceuticals Limited

MEDICINE DETAILS

Boots Paracetamol 500 mg tablets (16s)

Licence: PL 08977/0001

Active Ingredient: paracetamol

SNOMED code: N/A

GTIN: N/A

AFFECTED LOT BATCH NUMBERS

Batch No.	Expiry Date	Pack Size	First Distributed
241005	12.2029	16	14/01/2025

Background

Aspar Pharmaceuticals Limited have informed the MHRA of an error related to Boots Paracetamol 500 mg tablets (16s), a product manufactured by Aspar Pharmaceuticals Limited and distributed by The Boots Company PLC.

Following a customer complaint, it was identified that the foil blister inside the carton of Paracetamol 500 mg tablets (16s), incorrectly states 'Aspirin 300 mg Dispersible Tablets'. Aspar pharmaceuticals have retrieved and inspected the reported batch and confirmed that the tablets in the blister packs are Paracetamol 500 mg tablets. This batch was first

distributed on 14/01/2025 and any customers or patients who have purchased the product should return the packs to Boots stores for a full refund, with or without a receipt.

The impacted batch is only sold in Boots stores and Boots online pharmacy and does not impact any other products or batches that share the same PL number packaged in different liveries. If you have any concerns, please contact Aspar Pharmaceuticals Limited using the details below.



Advice for Retailers, Wholesalers and Healthcare Professionals:

Stop supplying the impacted batch immediately. Quarantine all stock and return it to your supplier using your supplier's approved process.

Advise patients who have been supplied the impacted batch to stop using the product immediately and return this to Boots Stores, where appropriate. See attached Appendix detailing the Boots recall notification.

Advice for Patients:

Stop using the impacted batch immediately and return this to Boots stores where a full refund will be provided, with or without a receipt.

Aspar Pharmaceuticals Limited and The Boots Company PLC have confirmed that the tablets in the blister packs are Paracetamol 500 mg tablets and not Aspirin 300 mg Dispersible Tablets.

If you have taken tablets from the impacted batch and have any additional concerns, please seek advice from your pharmacist or other relevant healthcare professional.

Patients who experience adverse reactions or have any questions about the medication should seek medical attention. Any suspected adverse reactions should also be reported via the [MHRA Yellow Card scheme](#).

Additional information:

For stock control enquiries please email Aspar Pharmaceuticals Limited Info@aspar.co.uk or telephone 02082059846.

For any additional enquiries to Aspar Pharmaceuticals Limited please email Uma.cherukuri@aspar.co.uk

For Boots customer care enquiries, please telephone 0800 915 0004

Recipients of this Medicines Notification should bring it to the attention of relevant contacts by copy of this notice. NHS regional teams are asked to forward this to community pharmacists and dispensing general practitioners for information.

Yours faithfully

Defective Medicines Report Centre
10 South Colonnade
Canary Wharf
London
E14 4PU
Telephone +44 (0)20 3080 6574
DMRC@mhra.gov.uk

Appendix – Boots Paracetamol Recall Poster – Issued on 03/03/2025



Product Safety Recall

Date 03/03/25

Boots Paracetamol 16s 500mg tablets



Boots Paracetamol 500mg tablets 16s
Item code 81-99-922
Batch 241005
Expiry date 12/2029

Why is this product dangerous?

Batch 241005 contains the incorrect packaging.
The foiled blister insert will read Boots Aspirin 300mg dispersible tablets.

The supplier is currently conducting a full investigation, including on the tablet. Please do not take this product and instead return it to your local Boots store for a full refund.

What to do

If you have bought the Boots Paracetamol 500mg tablets 16s item code 81-99-922 as detailed above, please return the product to your local Boots store for a full refund with or without a receipt.

Contact us

For more information please contact Boots Customer Care Team on 0800 915 0004

Spread the word about this recall, especially if you know that the recalled product was offered, lent or sold to someone else