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IMMEDIATE MESSAGE TO:

1. Directors of Pharmacy
2. Medical Directors NHS Boards

9 June 2025

Dear Healthcare Professional,

DRUG ALERT CLASS 2 – No 25 2025 – CLASS 2 MEDICINES RECALL – ACTION WITHIN 48 HOURS – CHELONIA HEALTHCARE LTD – PARACETAMOL 500MG TABLETS

Please see drug alert for onward transmission as below

Could all Directors of Pharmacy please forward this alert to:-

- Community Pharmacists
- Hospital Pharmacists
- Primary Care Pharmacists

Please could Medical Directors arrange to forward this alert on to:-

- General Practitioners
- Accident & Emergency Departments
- Directors of Public Health
- Relevant Clinics
- Chief Executives of NHS Board

Thank you for your co-operation.

Yours sincerely

IRENE FAZAKERLEY
Medicines Policy Team



MEDICINES RECALL

CLASS 2 MEDICINES RECALL, EL(25)A/25

Action within 48 hours

Issued 09 June 2025

Distribute to Pharmacy/Wholesaler Level

MARKETING AUTHORISATION HOLDER (MAH)

Chelonia Healthcare Limited

MEDICINE DETAILS

Paracetamol 500mg Tablets

PL: 33414/0126

Active Ingredient: Paracetamol

SNOMED code: 33554711000001108

GTIN: 05060014445506

AFFECTED LOT BATCH NUMBERS

Batch No.	Expiry Date	Pack Size	First Distributed
2312010	30/11/2027	100 tablets (pots)	14/04/2025
2312011	31/11/2027	100 tablets (pots)	15/05/2025

Background

Chelonia Healthcare Limited is recalling Batch 2312010 of Paracetamol 500mg Tablets (POM) in Genesis livery as a precautionary measure following a small number of complaints of discoloured tablets found within some packs, reported by healthcare professionals.

This issue has only been identified in Batch 2312010, however as a precautionary measure, Batch 2312011 is also being recalled to mitigate any risk, as the investigation and analysis remain ongoing.

Advice for Healthcare Professionals:

Stop supplying the above batches immediately. Quarantine all remaining stock and return it to your supplier, using your supplier's approved process.

Advice for Healthcare Professionals to Provide to Patients:

Patients or carers should check to see if they have received tablets from the listed batches of Paracetamol 500 mg Tablets. The batch number can be found on the label of the medicine bottle and on the outer carton. These tablets can only be obtained from a pharmacy with a prescription. The number of tablets you will have been given will vary depending on your prescription and you may have only received a small number of tablets.

The tablets should be 'white capsule-shaped tablets, scored on one side', as per the Patient Information Leaflet (PIL). If you find tablets that are discoloured in any way, in pots from the listed batches, please contact your pharmacist or the healthcare professional who dispensed your prescription. Patients who experience adverse reactions or have any questions about the medication, should seek medical attention. Any suspected adverse reactions should also be reported via the [MHRA Yellow Card scheme](#).

Additional information:

For all medical information enquiries and information on this product, please email eupvg@genreg.eu or telephone 020 7201 0421. For stock control enquiries please email info@genesis-pharma.com or telephone 0207 201 0400.

Recipients of this Medicines Recall should bring it to the attention of relevant contacts by copy of this notice. NHS regional teams are asked to forward this to community pharmacists and dispensing general practitioners for information.

Yours faithfully

Defective Medicines Report Centre

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London

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